
WHO TO CONTACT

Questions Regarding

Lucio Perez

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Danelle Wagner

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- CCNYPA-Sponsored Retreats & Workshops
- Issues at Host Site
- VISTA & CCNYPA Policies
- VISTA Benefits - End of Service & Time-Off
- Connecting with other Host Sites
- Outside Employment
- Regional Networks
- Resource Development
- Volunteer Mobilization
- Life After VISTA

Michele Lowrey

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- Program Fee
- Payroll - Living Allowance, W2s for VISTAs
Settling in Allowance
- VISTA Change of Address

VISTA Handbook

https://americorps.gov/sites/default/files/document/2021_06_01_Member_Handbook_VISTA_0.pdf

- Overview of AmeriCorps VISTA
- Terms of Service & Benefits for VISTAs
- Laws & Federal Regulations
- VAD & Performance Measures Resources
- Informational Resources for Projects

National Service Hotline

[Questions.nationalservice.gov](https://questions.nationalservice.gov)
Mon -Thurs 9am - 7pm ET
800-942-2677 (toll free)

- Education Award- Interest Accrual & Forebearance Requests
- General Inquiries about CNCS & AmeriCorps
- My AmeriCorps Portal Issues- password

MyAmeriCorps Portal

[My.americorps.gov](https://my.americorps.gov)

- Education Award
- Forebearance Requests
- Service Letters